

# Need to return an item?

Please return your unwanted items within **14 days** in an unused condition with the original tags and labels still attached.

**Kindly note we are only able to accept shirts & blouses that have been packed back in the original way in which you received them.**

Please complete the form below and return it with your items in-store or by post using the pre-printed label attached. **Please note we will not be able to process any exchanges in-store during our busiest period (Aug-Sept)**

Postal charges are at the cost of the customer and we recommend you use Royal Mail Registered Post.

items carriage free once your returns have been processed by our warehouse team.

If for any reason we are out of stock of an item, you will be issued with a refund.

If however you have requested a refund for your returns, we will refund your original payment method. Please allow upto 10 days for any refunds to appear on your account.

You will receive a confirmation email once your refund has been processed.

Name: _____
Order Number: _____ Tel: _____

Item Description	Quantity	Code	Comments

Reason for return codes: **A** = Exchange (please state size required), **B** = Item not required, **C** = Item Faulty, **D** = Item was not ordered



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## Customer Returns

Victoria 2 Schoolwear  
246 Hoe Street  
London  
E17 3AX

POSTAGE REQUIRED
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